Parent code of conduct

TRANSFORM TRUST
'Together we Achieve'

What is this?

The Parent Code of Conduct is an unsigned agreement between parents/carers, visitors and Transform Trust Schools. Parents/carers should expect an open and mutually respectful relationship with any of our schools. They can be confident that, should a concern arise, it will be taken seriously, dealt with in a timely and courteous manner and in line with existing school and/or Trust policies.

We expect visitors to behave in a reasonable way towards other members of the school community.

We use the term 'parents/carers' to refer to:

- *Anyone with parental responsibility for a child.*
- *Anyone caring for a child (such as grandparents or childminders).*

Expectations

The Trust has a separate staff Code of Conduct which outlines expectations that we have of our staff across Transform; as a parent, you can expect staff to adhere to these.

Parents are expected to:

- Respect the ethos, vision and values of our school and Trust.
- Work together with staff in the best interests of our children.
- Treat all members of the school community with respect – setting a good example with language and behaviour.
- Seek a peaceful solution to all issues.
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct.
- Respect the school environment, including keeping the school tidy by not littering.
- Following any parking rules and doing the right thing when delivering and collecting children from school.
- Approach the right member of school staff to help resolve any issues of concern.

Behaviours

The school will not tolerate parents/carers or visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with any of the school's operations or activities.
- Using inappropriate or offensive language or displaying aggression towards anyone.
- Threatening staff, visitors, fellow parents/carers or a child.
- Damaging or destroying school property.
- Sending abusive or threatening messages including texts, voicemail, phone, email, the school's parent communication app, or social media.
- Posting defamatory, offensive or derogatory comments about the school on social media.
- The use of physical or verbal aggression towards another adult or child.
- Approaching someone else's child in order to discuss an issue or chastise them.
- Smoking, vaping, possessing/taking illegal drugs, or the consumption of alcohol on the site.
- Bringing pets or animals onto the school premises without prior consent (other than guide/therapy dogs).

Breaching the code

The code sets out the steps that might be taken should a breach occur and depending on the nature of the incident. The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher, who would consult the Chair of Governors.

Please note that this is a summary; the full code of conduct can be found on the school website.